

## **Stakeholder Comments on MNM Web Cast of 10/14/03**

- Stuart -** Appreciation for staying with the new culture introduced by MSHA
- Jack -** Enjoyed the conference and comments from the individuals participating. We need more of these conferences with the questions and answers place on the web for downloading.
- Mike** Enjoyed the conference – very informative – keep the door for communication open. First to prevent accidents, you have to change employees’ attitude and behavior.
- Jonathan** Great presentation – How about a joint industry/MSHA bulletin board for posting of ideas & suggestions?
- Reasons for October fatalities:
1. When people are distracted as their thoughts turn to the hunt
  2. Poorly trained substitutes are used to do the work of missing employees.
  3. Returning employees are not properly re-introduced to the tasks they perform.
- Michael** Enjoyed the web cast very much. Q&A very informative. Feel that certification of supervisors would have a lot of support. Should share information such as issues in the local area, problems and issues in other areas and districts, etc. Safety is about communication.
- Charles** Conference was a great idea. Like the current trend. MSHA is taking a positive step.
1. 85% - 90% of accidents, behavior is the primary cause.
  2. Need more training specialist in MSHA
  3. Take a stand down for safety in each department at operations.
  4. Will share JSA’s with industry
- Greg** Web conference was very impressive.
- Supervisor Training
- a) Never perform a task because there is a known hazard involved and you don’t want to assign an employee to conduct the work –Fix the Hazard.
  - b) Always protect yourself to the level that you require your employees to.
  - c) Hold supervisors responsible.
  - d) Have supervisors conduct a 15 minute safety meeting each week.

**Is there any evidence that the rise in Supervisor fatalities may be the result of downsizing or penny pinching?  
Is there a lack of task training with supervisors?**

- Jack**            **Hope to see more Web Casts  
Provide transcript of comments of web cast.  
Make presentation available on the web.  
    Have independent contractors attend our annual refresher training  
    Pre-Job planning program to identify hazards and mitigations, along with identification of tools, parts, and equipment needed for tasks.  
    Actively solicit and reward near-hit reports, giving them the same weight as safety suggestions**
- Terry**            **Excellent – keep it up and allow more stakeholders to participate**
- Sharon**            **Well attended and went very smoothly.**
- Jack**            **Enjoyed the conference. We need more of these with the questions and answers put on the web. The inspectors do an outstanding job of talking to individual miners on fatalities and safety concerns.**
- Jim**              **Web Cast is a great service to the industry. Suggest perhaps quarterly presentation/discussion on selected topics.**
- Brent**            **Web Cast was a great forum for hearing suggestions and concerns from around the country. Thanks for taking the leadership to bring all the parties together for the cause of safety.**
- Dennis**            **Will share written plans we have with other mining operations**
- Terry**            **Larger companies can help out other smaller companies or have volunteer trainers available to help out other companies.**